

Quality Policy

Explosive Manufacturing Industries (1997) Ltd.

- **Declaration of quality policy**

The Company's CEO acknowledges excellence as a necessary condition for the Company's existence. The commitment of Explosive Manufacturing Industries is to supply high-level products and services meeting national and international requirements and standards and which comply with the customers' needs and expectation.

The Company adopts Israeli standard **ISO 9001 (edition 2015)** and the quality requirement from the Administration of Purchasing and Production suppliers level A as basis for the enhancement of the quality of its products and services.

- **The Quality Policy**

- The success of Explosive Manufacturing Industries depends on the quality of its products, its professional experience and the quality of its service. The Company's policy is that its works will be leading in the field in terms of quality and reliability. This, in order to provide customers with the maximum value for their money.

- The implementation of this policy is carried out by a quality assurance system that includes a sequence of activities and processes aimed at maintaining the quality of the product and service.

- The awareness and commitment to quality is incumbent upon every employee of the company. The Company's CEO and employees will act to constantly improve the quality of the Company's products and will see this as an important and preferred value and objective for the advancement of the Company and its employees.

- The Company's management will identify the business, technological and service risks in its areas of activity and will operate a program for the monitoring and prevention of these risks in a manner that will ensure the requirements and expectations of the customers.

- **Quality Objectives**

- Ensuring that the customers' requirements are met to their full satisfaction.

- Accurate and timely response to requests for quotations.

- Delivering the perfect product to the customer according to schedule and according to the specified in the order.

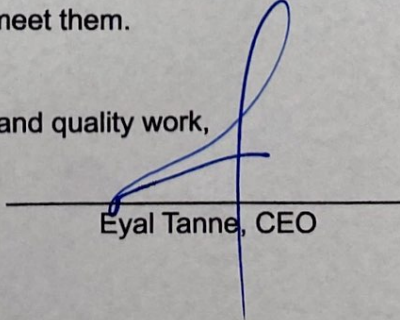
- Providing service and handling customer complaints on a short schedule, and to their satisfaction.

- **Quality indices**

- Periodically, within the management review framework, the Company will examine whether it has met the quality goals by means of quality indices (quantitative measures) it had set for itself.

- These indices may be changed or new indices will be added to them under the guidance of the CEO, in accordance with the Company's ability to meet them.

Wishing you fruitful and quality work,



Eyal Tanne, CEO